

2001 SURVEY OF NIST TIME AND FREQUENCY SERVICE USERS

Please submit survey by 8/31/01

My responses primarily reflect the view of: an individual an organization

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|--|---|---|----|----|----|---------------------|---|----|----|---------------|--|
| Organization name: | Approximate number of time and frequency users in this organization: | | | | | | | | | | |
| FOR USERS OF RADIO BROADCAST SERVICES | WWW, COLORADO (MHz) | | | | | WWWVH, HAWAII (MHz) | | | | WWWB 60KHz | |
| | 2.5 | 5 | 10 | 15 | 20 | 2.5 | 5 | 10 | 15 | | |
| | How often do you use each of these NIST services? (0=Never; 1= Rarely; 2= Sometimes; 3= Frequently) | | | | | | | | | | |
| | Do these services satisfy your needs for accuracy, reliability and ease of use? (0= No; 1= Marginally; 2= Generally yes; 3= Yes) | | | | | | | | | | |
| | Do you usually use these services during the daytime or nighttime hours? (D= Day; N= Night; B= Both) | | | | | | | | | | |
| | How would you characterize your usual reception reliability? (0= Extremely poor; 1= Poor; 2= Generally adequate; 3= Excellent) | | | | | | | | | | |
| | How often do you observe harmful interference? (0=Never; 1= Rarely; 2= Sometimes; 3= Frequently) | | | | | | | | | | |

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| FOR USERS OF WWW AND WWWH | ACTS | | | INTERNET TIME | | | WEB PAGE | | | TELEPHONE | |
| | Automated Computer Time | | | | | | | | | WWW | WWWVH |
| | How often do you use each of these NIST services? (0=Never; 1= Rarely; 2= Sometimes; 3= Frequently) | | | | | | | | | | |
| | Do these services satisfy your needs for accuracy, reliability and ease of use? (0= No; 1= Marginally; 2= Generally yes; 3= Yes) | | | | | | | | | | |
| How often do you observe faults, delays or no access? (0=Never; 1= Rarely; 2= Sometimes; 3= Frequently) | | | | | | | | | | | |

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| FOR USERS OF WWV AND WWVH | VOICE TIME OF DAY | Binary Code BCD TIME CODE | 1-SECOND TICKS | STANDARD FREQUENCY | Diff. Offset DUT1 VALUES | MARINE WEATHER | GEO ALERTS | GPS STATUS |
| | Which types of information on these broadcasts do you use at least occasionally? (Indicate by marking each appropriate box) | | | | | | | |
| | How important is each type of information? (0= Not at all; 1= Marginal importance; 2= Important; 3= Very important) | | | | | | | |

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| FOR USERS OF WWVB | STANDARD FREQUENCY | TIME CODE | Diff. Offset UT1 CORRECTION | DAYLIGHT SAVINGS | LEAP SECOND | LEAP YEAR |
| | How important is each type of information? (0= Not at all; 1= Marginal importance; 2= Important; 3= Very important) | | | | | |

FOR USERS OF THE WWW OR WWWH TELEPHONE TIME-OF-DAY SERVICES (303-499-7111, 808-335-4363)

How often do you access the telephone service? (0= less than once a week; 1= once a week; 2= once a day; 3=more than once a day)

How often do you encounter busy signals when accessing the telephone service? (0= Never; 1= Rarely; 2= Sometimes; 3= Frequently)

Would the value of this service be decreased if only a high quality voice announcement were available without the weather, geoalert or GPS status information?
(Yes or No) Yes No If yes, why? _____

FOR USERS OF ACTS, THE TELEPHONE MODEM TIME SERVICE

How often do you access the ACTS system? (0= less than once a week; 1= once a week; 2= once a day; 3=more than once a day)

Does this services satisfy your needs for accuracy, reliability and ease of use? (0= No; 1= Marginally; 2= Generally yes; 3= Yes)

What software (and version) do you use to access the ACTS system?

FOR USERS OF INTERNET TIME SERVICE

How often do you access the internet time system? (0= less than once a week; 1= once a week; 2= once a day; 3=more than once a day)

Does this services satisfy your needs for accuracy, reliability and ease of use? (0= No; 1= Marginally; 2= Generally yes; 3= Yes)

What software (and version) do you use to access the internet time service?
